

# this is... HAMILTON

## Projects

FINANCIAL INSTITUTION  
New York City, NY, USA

 Intelligent Locker Solutions

Creating a workspace that is as efficient as it is sustainable.

# TRANSFORMING HSBC NEW YORK

A key facet of this endeavor was the optimization of their locker management system. By implementing the advanced Yellowbox smart locker system, highlighted by its innovative 'hot lockers' feature, HSBC embarked on a journey to enhance employee experience while driving significant cost savings and aligning with broader corporate goals.



 Intelligent Locker Solutions

# TRANSFORMING HSBC NEW YORK

HSBC's initiative to revamp its New York headquarters centered around efficiency and sustainability, culminating in the integration of the Yellowbox smart locker system. This choice symbolized a major leap towards optimizing workspace functionality and employee satisfaction, concurrently driving significant financial economies.







# H

## Strategic Reduction Based on Global Insights

Adjusting the expected locker-to-employee ratio from 90% to a more efficient 70%, on the insight derived from global implementations of the smart locker systems, availed fewer lockers without impairing accessibility or satisfaction. This strategic decision for its 1,200 staff resulted in notable cost savings in locker procurement and upkeep, proving HSBC's dedication to resource optimization and inclusivity.





# Yellowbox Smart Locker System: A Technological Leap



Technological Leap

Technological Leap



H

Yellowbox Smart Locker System:  
**A Technological Leap**

---

## The Essence of Hot Lockers

The Yellowbox system introduces a level of flexibility previously unseen in workplace locker management. The 'hot lockers' feature allows employees to book lockers as needed through a user-friendly app, significantly enhancing operational efficiency and user experience by ensuring that lockers are accessible to everyone and reducing the number of unused lockers.

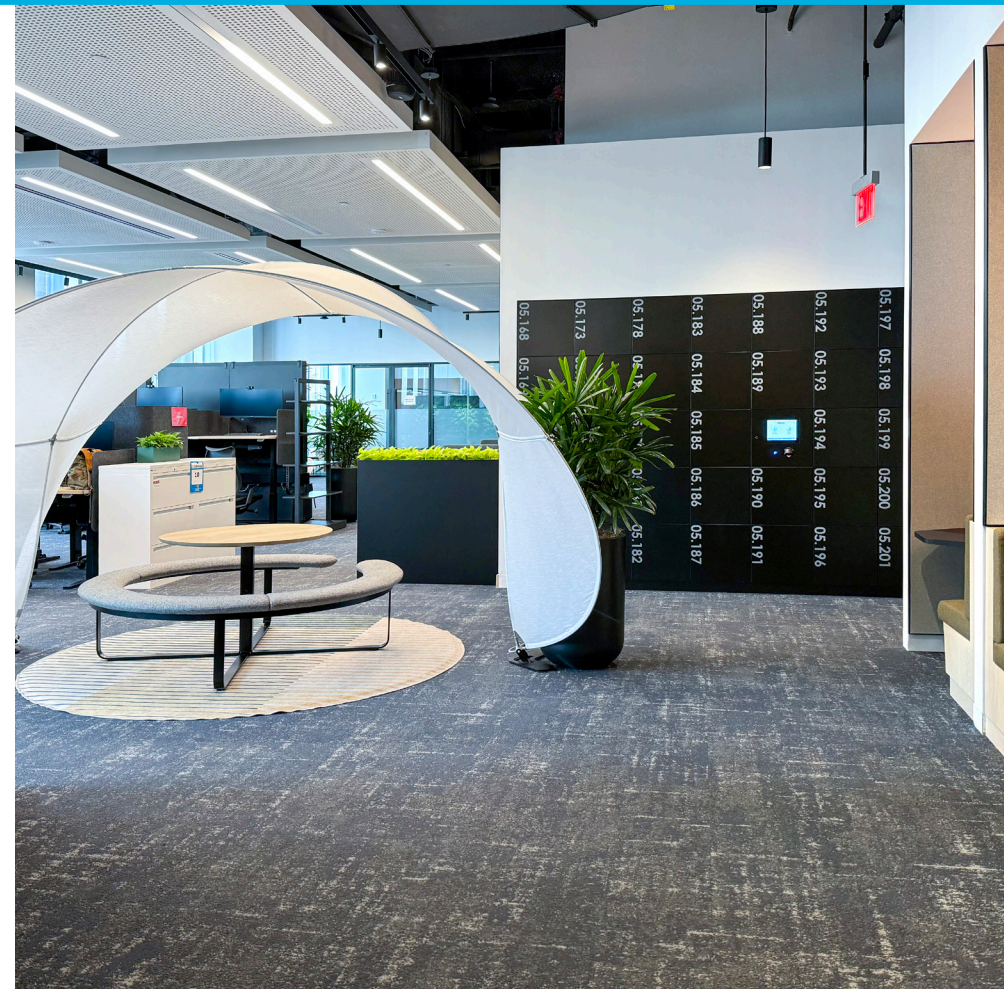


## Pioneering with Camping Reports

Furthermore, the integration of advanced reporting and notifications, such as camping reports, has empowered HSBC to meticulously manage locker usage. These insights enable the facilities management team to optimize locker allocations dynamically, ensuring high utility rates and contributing to the overall sustainability efforts of the organization.

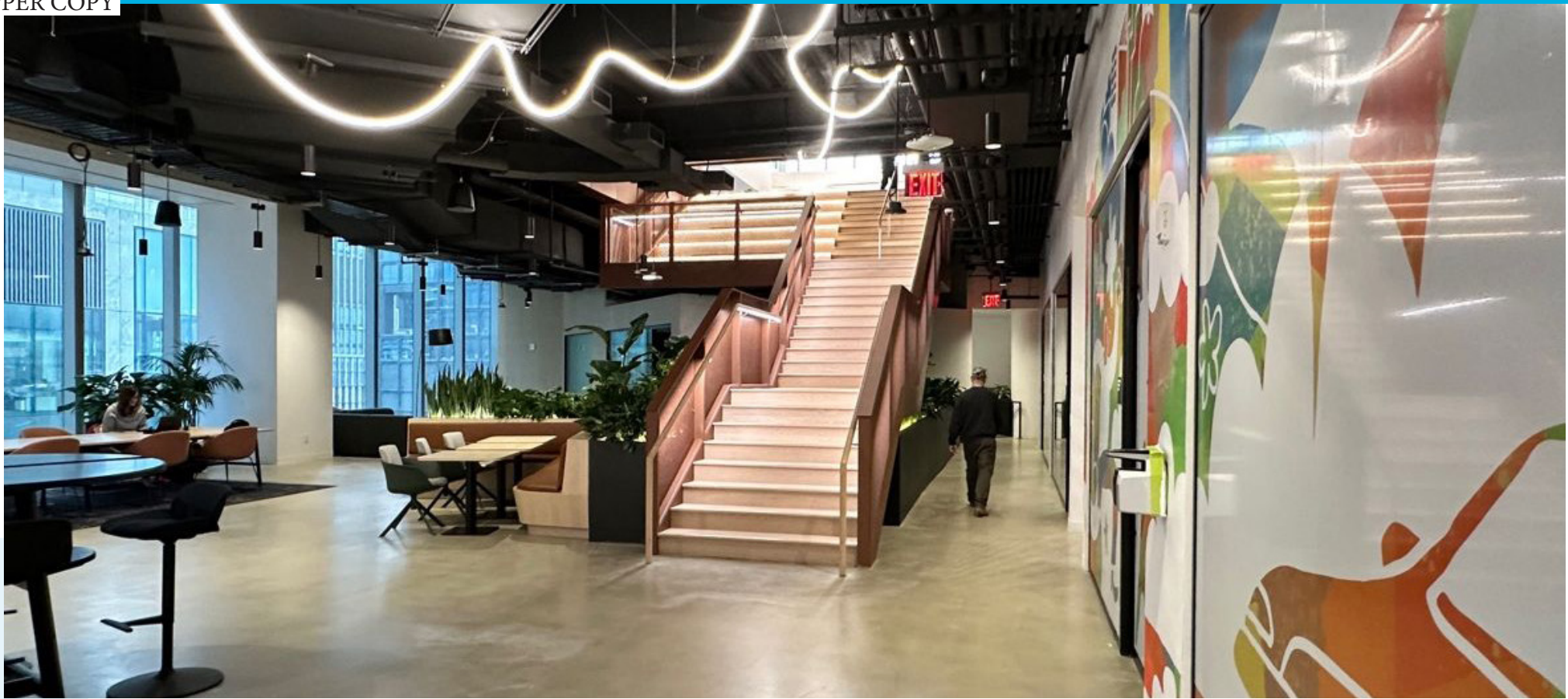
## Operational Efficiency & Time Savings:

Transitioning to Yellowbox locks resulted in notable administrative efficiencies. For instance, tasks like locker allocations and key transfers that traditionally consumed upwards of 30 minutes per transaction were drastically reduced. The smart locker system automates many of these tasks, directly translating into operational savings and freeing up administrative bandwidth. Specifically, tasks such as onboarding a new employee, allocating lockers, and managing locker utilization became significantly streamlined. Performing a locker utilization audit, for example, which traditionally took administrators 6 minutes, benefited from a 10-minute reduction in associated tasks like clearing lockers when leveraging Yellowbox's technology.



## User Experience Enhancements:

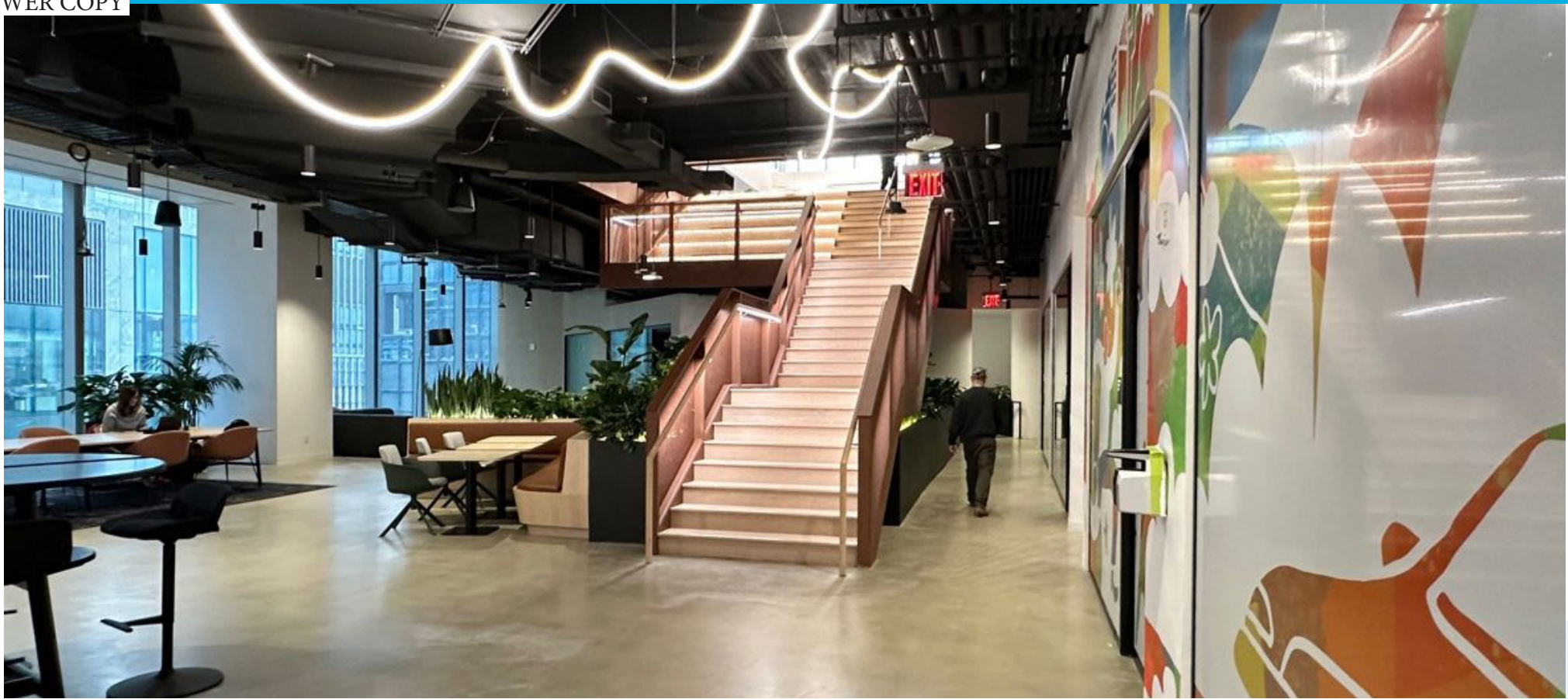
For users, the experience of accessing and securing their lockers improved with Yellowbox. Making a locker request and interacting with the facilities management (FM) team for locker accesses formerly involved prolonged physical engagements. With smart lockers, users enjoy a more seamless interaction, reducing the time spent on locker management and improving the overall user experience.



## MEETING CORPORATE OBJECTIVES

The adoption of smart locker technology goes beyond functionality; it embodies HSBC's dedication to sustainability by minimizing the environmental impact of locker production and operation. It also demonstrates an unwavering commitment to inclusivity, ensuring all employees benefit from the technology irrespective of their role, physical ability, or technical aptitude.

**This initiative positions HSBC at the forefront of innovation, showcasing a model of corporate foresight that prioritizes efficiency, sustainability, & employee satisfaction.**



## MEETING CORPORATE OBJECTIVES

The implementation admirably mirrors HSBC's core objectives: **sustainability**, by diminishing the material and operational footprint; **inclusivity**, by ensuring that locker access is straightforward and equitable; & **innovation**, by positioning the bank at the vanguard of adopting cutting-edge workplace solutions that resonate with contemporary work dynamics.

H

## The Conclusion:

The deployment of Yellowbox smart lockers at HSBC's New York headquarters is a testament to the power of data-driven decision-making and technological innovation in redefining workplace efficiency. By aligning this initiative with its broader corporate goals, HSBC has not only realized considerable cost savings but also set a new standard for sustainable and employee-centric workspace management. **Through this effort, HSBC solidifies its reputation as a leader committed to embracing the future of work with open arms.**





Now

that is  
HAMILTON